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PENSACOLA, FL • LAKELAND, FL • SELMA, AL • COLUMBIA, MS • QUITMAN, GA • SPARTANBURG, SC • BISHOPVILLE, SC

TO: OUR VALUED CUSTOMERS

At Crown Health Care Laundry, the health and safety of our customers is our top priority. We have been in frequent contact with the CDC and state boards of health and we are making every effort to meet or exceed CDC and state health guidelines. During this national health crisis, we will continue to do our best to service all your needs.

Everyone is concerned about the possible spread of Covid-19. Here are some of the pro-active measures Crown adopted to minimize those risks.

In our plants, to protect the health and well-being of our employees, we are:

- Taking employees temperatures whenever feasible before they begin a shift.
- Requiring employees with any symptoms to go home and see their physician.
- Staggering work start and stop times, as well as break and lunch times when possible.
- Practicing physical distancing for meetings and eliminating large group gatherings whenever possible on the plant floor.
- Increasing efforts to disinfect and sanitize during shifts and deep cleaning when the plant is empty.
- Reinforcing the use of Personal Protective Equipment.
- Increasing the number of small group meetings to ensure employees know they are appreciated and that their role during this crisis is heroic.

Among our drivers, we implemented a process for them to self-monitor their health by checking for an increased temperature or other coronavirus symptoms twice daily. They're also performing additional sanitization procedures on the laundry bins and in their trucks. And we remind them daily --that despite their commitment to their job and their customers --they must stay home if they exhibit any symptoms.

Times are changing. While managing your linen needs was always important, it is now even more vital to help your patients during this global pandemic. We are truly honored to be your provider and stand by your heroic efforts in caring for your patients.

Your linen partner,
Donald Haferkamp
CEO

